



STEAMBOAT PHYSICAL THERAPY

Percival Creek Professional Plaza | 2102 Carriage Drive SW, Suite B, Olympia, WA 98502

Office 360.866.0408 | Fax 360.866.1165 | Clinic hours: Monday - Friday, 7:00 a.m. to 5:30 p.m.

CANCELLATION, NO-SHOW AND ILLNESS POLICY

We have a waiting list for new patients and a full schedule of ongoing patient care appointments. To maximize efficient clinic operation, we make every effort to minimize last minute client cancellations. Out of respect for our professional staff and for patients waiting to obtain physical therapy, we adopted these policies effective November 1, 2006.

CANCELLATION

We ask for a 24-hour notice of cancellation of your scheduled appointment. Failure to notify us in advance will result in a \$40 charge that is payable at your next scheduled appointment. We recognize that emergencies do occur and will determine when and if fees will be waived.

NO-SHOW OR SHORT NOTICE

Any no-show or short notice change of scheduled appointments will be charged \$40 per occurrence. This fee cannot be billed to your insurance. This fee will be due at the time of your next appointment.

ILLNESS

Please do not come to your appointment if you are sick. We make every effort to provide a clean, healthful environment by not exposing staff and patients to infectious conditions. Anticipate your condition and plan 24-hours in advance for your appointment.

Thank you for helping us to be efficient in our operation and considerate of others.